

INTRODUCING MODE

Big Blue Bus has partnered with Lyft to provide MODE (Mobility On-Demand Every Day), a curb-to-curb, on-demand transportation program for Santa Monica's seniors and individuals with disabilities. MODE also offers transportation for members needing a wheelchair vehicle.

MODE members may use the service during hours of operation to go anywhere within the Santa Monica city limits, six (6) days a week! Members may also travel to select medical facilities in West Los Angeles, and shopping destinations on Lincoln Blvd. in Venice.

ELIGIBILITY

Any City of Santa Monica resident who is:

- At least 65 years old
- At least 18 years old with a disability

HOW TO REGISTER

To become a MODE member, you must register for the program.

REGISTER IN-PERSON

Visit **Blue: The Transit Store** (1444 4TH St., Santa Monica, CA 90401) to complete a MODE application. You must also provide a valid photo ID and proof of Santa Monica residency.

TIPS FOR REGISTERED MEMBERS

Call the **MODE Call Center** at **310.458.6633**, to schedule a ride or check your account balance. To make a MODE payment with *cash*, *check*, or *credit/debit card*, please visit **Blue: The Transit Store** (1444 4TH St., Santa Monica, CA 90401). Checks should be made payable to: *City of Santa Monica – Big Blue Bus*

For all other MODE inquires, please call **310.451.5444**.

FOR MORE INFORMATION

Visit bigbluebus.com/mode Call

MODE Call Center 310.458.6633

