



Care Manager, Care Management Program – Santa Monica, CA

(Exciting New Opportunity!)

The Care Management program is currently seeking a motivated, assertive, Care Manager to service the Santa Monica Regional office and its surrounding territory. The Care Manager will provide efficient, comprehensive, and effective care management services to senior residents which include a comprehensive assessment of the clients, development of a written care plan with measurable outcomes, arrangement and coordination of services, and client follow-up to monitor the effectiveness of the services arranged and assess the need for additional services.

Primary Responsibilities:

1. Conduct client intakes (using the Area Agency on Aging Universal Intake Form) with potential client to identify needs and determine client eligibility.
2. Conduct a comprehensive in-home assessment including a written bio psychosocial assessment for potential clients.
3. Develop a written care plan with measurable outcomes to address and implement an agreed upon action plan for client needs.
4. Identify appropriate resources and mobilize them to address client needs and resolve problems.
5. Arrange and coordinate services on behalf of client.
6. Maintain contact with client to monitor the effectiveness of the services arranged for client and assess the need for additional services.
7. Provide local law enforcement and Adult Protective Services with critical liaison services for elder abuse referral cases.
8. Educate prospective clients about WISE HomeCare services; complete initial intake and conduct home visits when required.
9. Write accurate, thorough, and specific client assessments, letters, emails, and other communication. Complete timely, accurate and thorough documentation for client files.
10. Use of personal vehicle to visit home-bound older adults approximately 50% of the time.



Job Requirements:

A. Education Requirements

Master's in Social Work (MSW) strongly preferred. Master's in Gerontology (MSG) may also be considered.

B. Experience & Other Requirements

1. Two years' experience in one or more of the following areas: gerontology, long-term care and/or advocacy, or social work.
2. Ability to communicate effectively in writing and orally.
3. Field work experience with ethnically diverse populations.
4. Bi-lingual language skills a plus.
5. Previous case management experience strongly preferred; knowledgeable of community resources and needs of client population.
6. Valid driver's license, auto insurance and satisfactory criminal background check required.
7. Must travel throughout designated service territory.

Benefits & Compensation:

We offer competitive salaries DOE, plus comprehensive benefits: 80% company-paid medical, 100% company-paid dental, 401(k) plan with employer matching, FSA, optional life and vision insurance, 11 paid holidays plus PTO.

To Apply: Submit a resume and a cover letter stating your interest to employment@wiseandhealthyaging.org